



## VIPRE Enterprise Keeps Parkview Medical Center Systems in Good Health

*"The design of VIPRE Enterprise is outstanding. It's just not as 'heavy' as most of the other products out there. When I install it initially on someone's PC and the initial boot-up is noticeably quicker, it's great to see them go, 'wow!'"*

*Dave Eldridge, Senior Network Engineer/Administrator  
Parkview Medical Center  
Pueblo, CO*



### Situation

Parkview Medical Center is located in Pueblo, Colorado and is a 305-bed facility serving the region, which includes Pueblo County and 14 surrounding counties comprising a population of approximately 350,000. The organization provides a full range of healthcare services from a main campus, several additional buildings within a 5-mile range, an ER center located 10 miles away in Pueblo West, and a new 6-story tower due to open soon, which will increase the patient bed count to 350. All of the Parkview buildings are connected through a high-speed fiber network.

Dave Eldridge serves Parkview's 2200 employees as their Senior Network Engineer, IT administrator and Exchange Administrator. With one other network engineer and a 4-person help desk as staff, Dave attends to the organization's 100 servers and 1400 PCs, with personal responsibility for all servers, firewall switches, wireless networks, VPNs, mobile networks, Exchange administration, and security.

### Challenge

Dave was using stand-alone copies of a popular antivirus product, which gave him varying results based on the types of threats it was finding. As the computing environment evolved from pure antivirus scenarios to those involving more threats from spyware and malware, Dave's current product, as well as the individual copies of free spyware/malware software he used to augment it, became less reliable and manageable. As Parkview grew, it became increasingly time-consuming for Dave and his staff to address each and every security threat that came up on hundreds of organization PCs located in buildings scattered over a miles-wide radius.

### Solution

Dave had been interested in VIPRE Enterprise for some time, and he began his implementation with a trial inside his own department. He was thrilled with the initial results, and began rolling out VIPRE to the rest of the organization. "Just to be able to log on to my server and see at a glance what's going on with all of the VIPRE machines, is head and shoulders above anything I've used before," states Dave. Here's what VIPRE Enterprise offers Parkview:

- Automatic quarantining of threats, giving Dave a concise executive summary which can be acted upon immediately.
- A Centralized Management Console that gives at-a-glance information on all VIPRE workstations, eliminating the need to get individual feedback from PC users.
- Performance efficiency that comes from eliminating former products that were "resource hogs" and installing VIPRE's fast, efficient alternative.
- One product that does it all to address viruses, spyware and other malware, and a fraction of the cost of popular brand name products.

### Results

VIPRE Enterprise has greatly reduced the number of trouble calls coming into his department, freeing up time to work on other projects. Dave has also found Sunbelt's support to be outstanding, with the fast reaction times and complete follow-up that an organization of Parkview's size requires. Dave plans to continue rolling out VIPRE to all new workstations as Parkview completes their new 6-story tower in the next few months.



Sunbelt Software